GRADUATE SCHOOL OF EDUCATION OFFICE OF THE DEAN

April 21, 2008

Tom Murphy President Service Institute 310 Morey Avenue Bellingham, WA 98225

Dear Tom,

It is my pleasure to inform you that the Graduate School of Education has received approval from Fordham University's Senior Vice President/Chief Academic officer to join with you to bring the efforts of the non-profit Reclaiming the Sky Institute into the Fordham "family."

We are pleased to invite you to create and direct the Human Resiliency Institute at Fordham University, the mission of which will be to expand upon the scope and reach of the resiliency work you have been conducting through the Reclaiming the Sky Institute you created with your many airport and airline partners.

We have watched the Reclaiming the Sky Institute assemble a strong coalition of aviation organizations first to help airport and airline workers recover from 9/11 and assist them to create personal paths to recovery, then to expand upon that foundation of accomplishment to promote the "resiliency" of front line work staff who must meet pressing challenges in aviation today.

We have participated in several of Reclaiming the Sky's projects with survey assistance. Through working with you and your colleagues we are convinced that great potential exists to do even more, and we are excited at the prospect of joining with you to make the Human Resiliency Institute at Fordham a world-class resource. We agree with you that aviation needs academic leadership in this area to assess the resiliency needs of aviation workers and tailor programs to meet those needs, including supporting workers on the job and in their families.

Fordham is delighted to play that leadership role with you and assist the one million men and women who keep America's great air transportation industry moving forward in a post 9/11 world. The Human Resiliency Institute at Fordham University will be housed within the Graduate School of Education and will report to the program director for the Human Resources Masters program, Dr. Toby Tetenbaum.

I will ask Dr. Tetenbaum to be in touch with you and I hope we can visit together soon to attend to the practical details for creating the Human Resiliency Institute at Fordham University and beginning our journey together to make a positive contribution to the lives of the members of this proud industry.

Warm regards,

James J. Hennessy, PhD

Dean

C: S. Freedman, SVP/CAO

G. Cattaro, Chair ELAP

T. Tetenbaum, HRE